

Thank you for doing business with us. Please take a moment to let us know how we are doing.

Would you recommend us to others? Yes No

Did we refer to you by name? Yes No

| | Poor | Fair | Good | Very Good | Superior |
|--------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| | 1 | 2 | 3 | 4 | 5 |
| 1. How was our professionalism? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 2. How well did we listen to you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 3. How well did we communicate? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4. What was the quality of our work? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 5. How was your overall experience? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

6. Which members of our staff did you have contact with? _____

7. Additional Comments: Elizabeth and Gloria are a great asset to your team!
Thank you for a HUGE job well done!

Name Melissa M. Kolling (White) _____ (optional) Date 7-8-2010