

Thank you for doing business with us. Please take a moment to let us know how we are doing.

MAY 15 2009

amc optima Eric Dobrynski

Poor 1 Fair 2 Good 3 Very Good 4 Superior 5

- 1. How was our professionalism? [ ] [ ] [ ] [ ] [X]
- 2. How well did we listen to you? [ ] [ ] [ ] [ ] [X]
- 3. How well did we communicate? [ ] [ ] [ ] [ ] [X]
- 4. What was the quality of our work? [ ] [ ] [ ] [ ] [X]
- 5. How was your overall experience? [ ] [ ] [ ] [ ] [X]

- 6. Would you recommend us to others?  yes [ ] no
- 7. Did we refer to you by name?  yes [ ] no

8. Which members of our staff did you have contact with? Tiffany

9. Additional Comments: Tiffany was very helpful and answered my questions thoroughly