Thank you for doing business with us. Please take a moment to let us know how we are doing.

Would you recommend us to others? Yes No
Did we refer to you by name? Yes No

	Poor 1	Fair 2	Good 3	Very Good 4	Superior 5
1. How was our professionalism?	☐	☐	☐	☐	☒
2. How well did we listen to you?	☐	☐	☐	☐	☒
3. How well did we communicate?	☐	☐	☐	☐	☒
4. What was the quality of our work?	☐	☐	☐	☐	☒
5. How was your overall experience?	☐	☐	☐	☐	☒

6. Which members of our staff did you have contact with? _____

7. Additional Comments: _____

Name KATHLEEN D THOMS (optional) Date 5-13-10