

Thank you for doing business with us. Please take a moment to let us know how we are doing.

Would you recommend us to others? Yes No
 Did we refer to you by name? Yes No

| | Poor 1 | Fair 2 | Good 3 | Very Good 4 | Superior 5 |
|--------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| 1. How was our professionalism? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 2. How well did we listen to you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 3. How well did we communicate? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4. What was the quality of our work? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 5. How was your overall experience? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

6. Which members of our staff did you have contact with? Shannon Krzyza

7. Additional Comments: A difficult complicated procedure was

greatly simplified by Shannon's professionalism
and competency. Thank you for providing me with
a seamless transition to single life
 Name Sandy Miller (optional) Date 4-27-10