

Thank you for doing business with us. Please take a moment to let us know how we are doing.

MARCH 27, 2009

name (optional)

Poor 1 Fair 2 Good 3 Very Good 4 Superior 5

- 1. How was our professionalism? 1 2 3 4 5
- 2. How well did we listen to you? 1 2 3 4 5
- 3. How well did we communicate? 1 2 3 4 5
- 4. What was the quality of our work? 1 2 3 4 5
- 5. How was your overall experience? 1 2 3 4 5

6. Would you recommend us to others? yes no

7. Did we refer to you by name? yes no

8. Which members of our staff did you have contact with? SHANNON - THANKS

9. Additional Comments: CHARLIE & FRANCES CHASE - (TAR)