

Thank you for doing business with us. Please take a moment to let us know how we are doing.

MARCH 16, 2009

name(optional)

Lane

Poor 1 Fair 2 Good 3 Very Good 4 Superior 5

- |                                      | Poor<br>1 | Fair<br>2 | Good<br>3 | Very Good<br>4 | Superior<br>5 |
|--------------------------------------|-----------|-----------|-----------|----------------|---------------|
| 1. How was our professionalism?      | [ ]       | [ ]       | [ ]       | [ ]            | [X]           |
| 2. How well did we listen to you?    | [ ]       | [ ]       | [ ]       | [ ]            | [X]           |
| 3. How well did we communicate?      | [ ]       | [ ]       | [ ]       | [ ]            | [X]           |
| 4. What was the quality of our work? | [ ]       | [ ]       | [ ]       | [ ]            | [X]           |
| 5. How was your overall experience?  | [ ]       | [ ]       | [ ]       | [ ]            | [X]           |

6. Would you recommend us to others?  yes  no

7. Did we refer to you by name?  yes  no

8. Which members of our staff did you have contact with? Steve

9. Additional Comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_