

Thank you for doing business with us. Please take a moment to let us know how we are doing.

FEBRUARY 2, 2009

name (optional) Tim Burnis

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

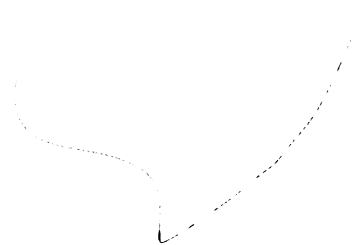
- |                                      |                          |                          |                          |                          |                                     |
|--------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| 1. How was our professionalism?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 2. How well did we listen to you?    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 3. How well did we communicate?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4. What was the quality of our work? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 5. How was your overall experience?  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

6. Would you recommend us to others?  yes  no

7. Did we refer to you by name?  yes  no

8. Which members of our staff did you have contact with? Shannon & Youngbody in front office

9. Additional Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



Thank you for doing business with us. Please take a moment to let us know how we are doing.

FEBRUARY 2, 2009

name(optional) Stephanie B.

	Poor 1	Fair 2	Good 3	Very Good 4	Superior 5
1. How was our professionalism?	[ ]	[ ]	[ ]	<input checked="" type="checkbox"/>	[ ]
2. How well did we listen to you?	[ ]	[ ]	[ ]	<input checked="" type="checkbox"/>	[ ]
3. How well did we communicate?	[ ]	[ ]	[ ]	[ ]	<input checked="" type="checkbox"/>
4. What was the quality of our work?	[ ]	[ ]	[ ]	<input checked="" type="checkbox"/>	[ ]
5. How was your overall experience?	[ ]	[ ]	[ ]	<input checked="" type="checkbox"/>	[ ]
6. Would you recommend us to others?	<input checked="" type="checkbox"/> yes	[ ] no			
7. Did we refer to you by name?	<input checked="" type="checkbox"/> yes	[ ] no			
8. Which members of our staff did you have contact with?	Paris + Steven				
9. Additional Comments:	I would recommend your services to friends & family. Thanks for everything.				

JANUARY 23 2009

name(optional) Elizabeth Cooke

	Poor 1	Fair 2	Good 3	Very Good 4	Superior 5
1. How was our professionalism?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2. How well did we listen to you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
3. How well did we communicate?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
4. What was the quality of our work?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
5. How was your overall experience?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
6. Would you recommend us to others?	<input checked="" type="checkbox"/> yes	<input type="checkbox"/> no			
7. Did we refer to you by name?	<input checked="" type="checkbox"/> yes	<input type="checkbox"/> no			
8. Which members of our staff did you have contact with?	Paris and Shannon				
9. Additional Comments:	Thank you for making my divorce go as smooth as it did! Everything was in perfect order. I have already recommended your services to friends and family!				

Thank you for doing business with us. Please take a moment to let us know how we are doing..

JANUARY 8, 2009

name (optional) Daniel Thompson

	Poor 1	Fair 2	Good 3	Very Good 4	Superior 5
1. How was our professionalism?	[ ]	[ ]	[ ]	[ ]	[X]
2. How well did we listen to you?	[ ]	[ ]	[ ]	[ ]	[X]
3. How well did we communicate?	[ ]	[ ]	[ ]	[ ]	[X]
4. What was the quality of our work?	[ ]	[ ]	[ ]	[ ]	[X]
5. How was your overall experience?	[ ]	[ ]	[ ]	[ ]	[X]

6. Would you recommend us to others?  yes [ ] no

7. Did we refer to you by name?  yes [ ] no

8. Which members of our staff did you have contact with?

9. Additional Comments:

Outstanding! Quick & painless  
THX

Thank you for doing business with us. Please take a moment to let us know how we are doing.

JANUARY 6, 2009

name (optional) STUART JENSEN

	Poor 1	Fair 2	Good 3	Very Good 4	Superior 5
1. How was our professionalism?	[ ]	[ ]	[ ]	[ ]	[X]
2. How well did we listen to you?	[ ]	[ ]	[ ]	[ ]	[X]
3. How well did we communicate?	[ ]	[ ]	[ ]	[ ]	[X]
4. What was the quality of our work?	[ ]	[ ]	[ ]	[ ]	[X]
5. How was your overall experience?	[ ]	[ ]	[ ]	[ ]	[X]
6. Would you recommend us to others?		<input checked="" type="checkbox"/> yes	[ ] no		
7. Did we refer to you by name?		<input checked="" type="checkbox"/> yes	[ ] no		
8. Which members of our staff did you have contact with?					PARIS WAS GREAT
9. Additional Comments:					OUTSTANDING SERVICE BY THE ENTIRE STAFF.

Thank you for doing business with us. Please take a moment to let us know how we are doing.

JANUARY 5, 2009

name(optional) Jack Fish

	Poor 1	Fair 2	Good 3	Very Good 4	Superior 5
1. How was our professionalism?	[ ]	[ ]	[ ]	[X]	[ ]
2. How well did we listen to you?	[ ]	[ ]	[ ]	[X]	[ ]
3. How well did we communicate?	[ ]	[ ]	[ ]	[X]	[ ]
4. What was the quality of our work?	[ ]	[ ]	[ ]	[X]	[ ]
5. How was your overall experience?	[ ]	[ ]	[ ]	[X]	[ ]

6. Would you recommend us to others?  yes [ ] no

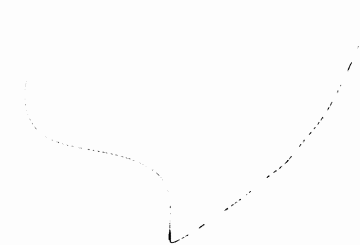
7. Did we refer to you by name?  yes [ ] no

8. Which members of our staff did you have contact with? Steve Shannon - Tiffany

9. Additional Comments: Good Job, Thank You.

\_\_\_\_\_

\_\_\_\_\_



I thank you for doing business with us. Please take a moment to let us know how we are doing.

JANUARY 5, 2009

name(optional) Jack Fish

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |                                      |     |     |     |     |     |
|--------------------------------------|-----|-----|-----|-----|-----|
| 1. How was our professionalism?      | [ ] | [ ] | [ ] | [X] | [ ] |
| 2. How well did we listen to you?    | [ ] | [ ] | [ ] | [X] | [ ] |
| 3. How well did we communicate?      | [ ] | [ ] | [ ] | [X] | [ ] |
| 4. What was the quality of our work? | [ ] | [ ] | [ ] | [X] | [ ] |
| 5. How was your overall experience?  | [ ] | [ ] | [ ] | [X] | [ ] |

6. Would you recommend us to others?  yes [ ] no
7. Did we refer to you by name?  yes [ ] no

8. Which members of our staff did you have contact with? Steve Shannon - Tiffany

9. Additional Comments: Good Job, Thank You.

Thank you for doing business with us. Please take a moment to let us know how we are doing.

October 24, 2008

name (optional)

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |                                      |                          |                          |                          |                                     |                                     |
|--------------------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|-------------------------------------|
| 1. How was our professionalism?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| 2. How well did we listen to you?    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| 3. How well did we communicate?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| 4. What was the quality of our work? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| 5. How was your overall experience?  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |

6. Would you recommend us to others?  yes  no

7. Did we refer to you by name?  yes  no

8. Which members of our staff did you have contact with? Stephen, Paris and

9. Additional Comments: \_\_\_\_\_

Thank you for doing business with us. Please take a moment to let us know how we are doing.

NOVEMBER 4, 2008

name (optional)

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |                                      |                          |                          |                          |                          |                                     |
|--------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| 1. How was our professionalism?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 2. How well did we listen to you?    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 3. How well did we communicate?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4. What was the quality of our work? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 5. How was your overall experience?  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

6. Would you recommend us to others?  yes  no

7. Did we refer to you by name?  yes  no

8. Which members of our staff did you have contact with? Shannon Stephen

9. Additional Comments: we have recommended to several people

Thank you for doing business with us. Please take a moment to let us know how we are doing.

October 21, 2008

name (optional) Sharon

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |                                      |                          |                          |                          |                          |                                     |
|--------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| 1. How was our professionalism?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 2. How well did we listen to you?    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 3. How well did we communicate?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4. What was the quality of our work? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 5. How was your overall experience?  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

6. Would you recommend us to others?  yes  no

7. Did we refer to you by name?  yes  no

8. Which members of our staff did you have contact with? Stephen

9. Additional Comments: made the probate process very simple + followed through to completion. Communication was very good. Will use your services again.

Thank you for doing business with us. Please take a moment to let us know how we are doing.

October 20, 2008

name (optional)

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |                                      |                          |                          |                          |                                     |                                     |
|--------------------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|-------------------------------------|
| 1. How was our professionalism?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| 2. How well did we listen to you?    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| 3. How well did we communicate?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| 4. What was the quality of our work? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| 5. How was your overall experience?  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

6. Would you recommend us to others?  yes  no

7. Did we refer to you by name?  yes  no

8. Which members of our staff did you have contact with? Stephen

9. Additional Comments:

Thank you for doing business with us. Please take a moment to let us know how we are doing.

October 8, 2008

Name (optional) Song, Jo Rhee

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |                                      |                          |                          |                          |                          |                          |
|--------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 1. How was our professionalism?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. How well did we listen to you?    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. How well did we communicate?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4. What was the quality of our work? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5. How was your overall experience?  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

- |                                      |   |                             |
|--------------------------------------|---|-----------------------------|
| 6. Would you recommend us to others? | <input checked="" type="checkbox"/> yes | <input type="checkbox"/> no |
| 7. Did we refer to you by name?      | <input type="checkbox"/> yes            | <input type="checkbox"/> no |

8. Which members of our staff did you have contact with? \_\_\_\_\_

9. Additional Comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



4011 E. Broadway Suite 111  
Tucson, AZ 85711

(520) 327-4000

Thank you for doing business with us. Please take a moment to let us know how we are doing.

*September 26 2008*

	Poor 1	Fair 2	Good 3	Very Good 4	Superior 5
1. How was our professionalism?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
2. How well did we listen to you?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
3. How well did we communicate?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
4. What was the quality of our work?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
5. How was your overall experience?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

6. Would you recommend us to others? Yes  No

7. Additional comments: *Excellent, satisfied and professional.*  
*Will recommend to others Thank you.*



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(520) 327-4000

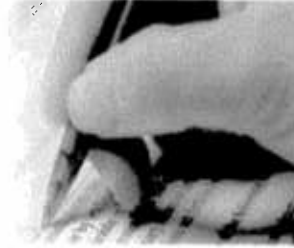
Thank you for doing business with us. Please take a moment to let us know how we are doing.

*September 24 2008*

	Poor 1	Fair 2	Good 3	Very Good 4	Superior 5
1. How was our professionalism?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
2. How well did we listen to you?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
3. How well did we communicate?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
4. What was the quality of our work?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
5. How was your overall experience?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

6. Would you recommend us to others? Yes X No \_\_\_\_\_

7. Additional comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



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(520) 327-4000

Thank you for doing business with us. Please take a moment to let us know how we are doing.

September 23, 2008

	Poor 1	Fair 2	Good 3	Very Good 4	Superior 5
1. How was our professionalism?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
2. How well did we listen to you?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
3. How well did we communicate?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
4. What was the quality of our work?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
5. How was your overall experience?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

6. Would you recommend us to others? Yes X No \_\_\_\_\_

7. Additional comments:

Thank You so much for making  
this process easy and painless!

Thank you for doing business with us. Please take a moment to let us know how we are doing.

September 22, 2008

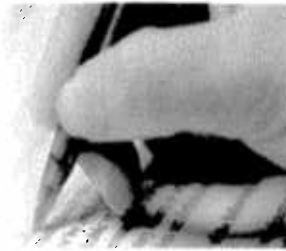
Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |                                      |     |     |     |     |     |
|--------------------------------------|-----|-----|-----|-----|-----|
| 1. How was our professionalism?      | [ ] | [ ] | [ ] | [X] | [ ] |
| 2. How well did we listen to you?    | [ ] | [ ] | [ ] | [X] | [ ] |
| 3. How well did we communicate?      | [ ] | [ ] | [ ] | [X] | [ ] |
| 4. What was the quality of our work? | [ ] | [ ] | [ ] | [ ] | [ ] |
| 5. How was your overall experience?  | [ ] | [ ] | [X] | [ ] | [ ] |

6. Would you recommend us to others?  yes [ ] no
7. Did we refer to you by name?  yes [ ] no

8. Which members of our staff did you have contact with? Stephen - Skarner

9. Additional Comments: Your staff is excellent.  
S.B.L.



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Tucson, AZ 85711

(520) 327-4000

Thank you for doing business with us. Please take a moment to let us know how we are doing.

September 19 2008

	Poor 1	Fair 2	Good 3	Very Good 4	Superior 5
1. How was our professionalism?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
2. How well did we listen to you?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
3. How well did we communicate?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
4. What was the quality of our work?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
5. How was your overall experience?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

6. Would you recommend us to others? Yes  No

7. Additional comments: VERY GOOD Thank You

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Thank you for doing business with us. Please take a moment to let us know how we are doing.

September 15, 2008

name (optional) OLIVIA OCHOA

	Poor 1	Fair 2	Good 3	Very Good 4	Superior 5
1. How was our professionalism?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2. How well did we listen to you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
3. How well did we communicate?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
4. What was the quality of our work?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
5. How was your overall experience?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
6. Would you recommend us to others?	<input checked="" type="checkbox"/> yes	<input type="checkbox"/> no			
7. Did we refer to you by name?	<input checked="" type="checkbox"/> yes	<input type="checkbox"/> no			
8. Which members of our staff did you have contact with?	<u>TIFFANY, STEPHEN, SHAWNON</u>				

9. Additional Comments: I APPRICIATED BEING KEPT INFORMED ABOUT WHERE WE WERE AT IN THE PROCESS. EVERYONE WAS REALLY NICE AND CARING. THANK YOU VERY MUCH!



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(520) 327-4000

Thank you for doing business with us. Please take a moment to let us know how we are doing.

*September 10 2008*

	Poor 1	Fair 2	Good 3	Very Good 4	Superior 5
1. How was our professionalism?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. How well did we listen to you?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
3. How well did we communicate?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
4. What was the quality of our work?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
5. How was your overall experience?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

6. Would you recommend us to others? Yes X No \_\_\_\_\_

7. Additional comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Thank you for doing business with us. Please take a moment to let us know how we are doing.

September 5, 2008

name (optional) D. H. Lawrence

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |                                      |                          |                          |                          |                          |                                     |
|--------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| 1. How was our professionalism?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 2. How well did we listen to you?    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 3. How well did we communicate?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4. What was the quality of our work? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 5. How was your overall experience?  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

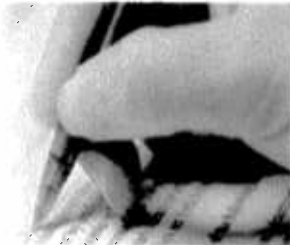
6. Would you recommend us to others?  yes  no
7. Did we refer to you by name?  yes  no

8. Which members of our staff did you have contact with? Teena

9. Additional Comments: THANK YOU, IT WAS GREAT!



CERTIFIED BY AZ SUPREME COURT



4011 E. Broadway Suite 111  
Tucson, AZ 85711

(520) 327-4000

*Darla Anderson*

Thank you for doing business with us. Please take a moment to let us know how we are doing.

*September 5, 2008*

	Poor 1	Fair 2	Good 3	Very Good 4	Superior 5
1. How was our professionalism?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
2. How well did we listen to you?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
3. How well did we communicate?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
4. What was the quality of our work?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
5. How was your overall experience?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

6. Would you recommend us to others? Yes  No

7. Additional comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



4011 E. Broadway Suite 111  
Tucson, AZ 85711

(520) 327-4000

Thank you for doing business with us. Please take a moment to let us know how we are doing.

September 4, 2008

	Poor 1	Fair 2	Good 3	Very Good 4	Superior 5
1. How was our professionalism?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
2. How well did we listen to you?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
3. How well did we communicate?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
4. What was the quality of our work?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
5. How was your overall experience?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

6. Would you recommend us to others? Yes Yes No \_\_\_\_\_

7. Additional comments: Not "painful" at all - a very  
easy experience

*Guerrita Kappanon*

Thank you for doing business with us. Please take a moment to let us know how we are doing.

September 4, 2008

name (optional) Peggy Brown

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |                                      |                          |                          |                          |                          |                                     |
|--------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| 1. How was our professionalism?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 2. How well did we listen to you?    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 3. How well did we communicate?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4. What was the quality of our work? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 5. How was your overall experience?  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

- |                                      |   |                             |
|--------------------------------------|---|-----------------------------|
| 6. Would you recommend us to others? | <input checked="" type="checkbox"/> yes | <input type="checkbox"/> no |
| 7. Did we refer to you by name?      | <input checked="" type="checkbox"/> yes | <input type="checkbox"/> no |

8. Which members of our staff did you have contact with? Shannon & Steve

9. Additional Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Thank you for doing business with us. Please take a moment to let us know how we are doing.

September 2, 2008

name(optional) Tiffany Robinson

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

1. How was our professionalism?  [ ]  [ ]  [ ]  [ ]  [ ]

2. How well did we listen to you?  [ ]  [ ]  [ ]  [ ]  [ ]

3. How well did we communicate?  [ ]  [ ]  [ ]  [ ]  [ ]

4. What was the quality of our work?  [ ]  [ ]  [ ]  [ ]  [ ]

5. How was your overall experience?  [ ]  [ ]  [ ]  [ ]  [ ]

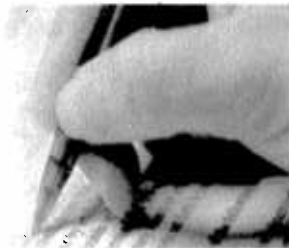
6. Would you recommend us to others?  [ ] yes  [ ] no

7. Did we refer to you by name?  [ ] yes  [ ] no

8. Which members of our staff did you have contact with? Steyer Trezza, Tiffany

9. Additional Comments: Thank you

*[Handwritten signature]*



4011 E. Broadway Suite 111  
Tucson, AZ 85711

(520) 327-4000

Monique Lucas

Thank you for doing business with us. Please take a moment to let us know how we are doing.

August 29, 2008

	Poor 1	Fair 2	Good 3	Very Good 4	Superior 5
1. How was our professionalism?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
2. How well did we listen to you?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
3. How well did we communicate?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
4. What was the quality of our work?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
5. How was your overall experience?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

6. Would you recommend us to others? Yes XXX!!! No \_\_\_\_\_

7. Additional comments: I have and continue to be thoroughly  
impressed with ~~my~~ any (and all) work done on my behalf by this  
office. Absolutely no hesitation in recommending services to others-  
Tiffany Truax is the epitome of professionalism mixed with  
a wonderful morale-boosting outgoing personality- what a combination!  
Very impressed with her telephone assistance as well; extremely prompt,  
thorough and always very courteous. →

Although my business here has mostly been handled through ~~the~~ Ms. Truax's services, Ms. Paris Chacon assisted very impressively with additional information I requested from her. These two women are, in my opinion, so highly regarded by myself, and such an asset to this company, ~~had I~~ ~~not~~ I would not have conducted my business here without them!!

Also, I will always recommend Statewide Paralegal to others providing Ms. Truax and Ms. Chacon continue to work here!!

sent Thanks again for such a good job!

Thank you for doing business with us. Please take a moment to let us know how we are doing.

8/2/08

name(optional)

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |                                      |   |                             |                                     |                                     |                          |
|--------------------------------------|---|-----------------------------|-------------------------------------|-------------------------------------|--------------------------|
| 1. How was our professionalism?      | <input type="checkbox"/>                | <input type="checkbox"/>    | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 2. How well did we listen to you?    | <input type="checkbox"/>                | <input type="checkbox"/>    | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 3. How well did we communicate?      | <input type="checkbox"/>                | <input type="checkbox"/>    | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| 4. What was the quality of our work? | <input type="checkbox"/>                | <input type="checkbox"/>    | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 5. How was your overall experience?  | <input type="checkbox"/>                | <input type="checkbox"/>    | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 6. Would you recommend us to others? | <input checked="" type="checkbox"/> yes | <input type="checkbox"/> no |                                     |                                     |                          |
| 7. Did we refer to you by name?      | <input checked="" type="checkbox"/> yes | <input type="checkbox"/> no |                                     |                                     |                          |

8. Which members of our staff did you have contact with? Tiffany?

9. Additional Comments: Thank you. If needed, I will definitely use you again.

8/21/08

name(optional) \_\_\_\_\_

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |  |   |                             |                          |                          |                                     |
|--|---|-----------------------------|--------------------------|--------------------------|-------------------------------------|
| 1. How was our professionalism?                          | <input type="checkbox"/>                | <input type="checkbox"/>    | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 2. How well did we listen to you?                        | <input type="checkbox"/>                | <input type="checkbox"/>    | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 3. How well did we communicate?                          | <input type="checkbox"/>                | <input type="checkbox"/>    | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4. What was the quality of our work?                     | <input type="checkbox"/>                | <input type="checkbox"/>    | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 5. How was your overall experience?                      | <input type="checkbox"/>                | <input type="checkbox"/>    | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 6. Would you recommend us to others?                     | <input checked="" type="checkbox"/> yes | <input type="checkbox"/> no |                          |                          |                                     |
| 7. Did we refer to you by name?                          | <input checked="" type="checkbox"/> yes | <input type="checkbox"/> no |                          |                          |                                     |
| 8. Which members of our staff did you have contact with? | Stephen & Shannon Trezza                |                             |                          |                          |                                     |

9. Additional Comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

8/20/08

Thank you for doing business with us. Please take a moment to let us know how we are doing.

name (optional) VERSLUIS

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |                                      |     |     |     |                                     |     |
|--------------------------------------|-----|-----|-----|-------------------------------------|-----|
| 1. How was our professionalism?      | [ ] | [ ] | [ ] | <input checked="" type="checkbox"/> | [ ] |
| 2. How well did we listen to you?    | [ ] | [ ] | [ ] | <input checked="" type="checkbox"/> | [ ] |
| 3. How well did we communicate?      | [ ] | [ ] | [ ] | <input checked="" type="checkbox"/> | [ ] |
| 4. What was the quality of our work? | [ ] | [ ] | [ ] | <input checked="" type="checkbox"/> | [ ] |
| 5. How was your overall experience?  | [ ] | [ ] | [ ] | <input checked="" type="checkbox"/> | [ ] |

6. Would you recommend us to others?  yes [ ] no
7. Did we refer to you by name?  yes [ ] no

8. Which members of our staff did you have contact with? CANT REMEMBER

9. Additional Comments: THANK YOU - EVERYTHING WENT AS PLANNED THE PACKETS WERE IN ORDER AND DID NOT NEED ANY MODIFICATIONS. THANKS AGAIN

8/19/08

Thank you for doing business with us. Please take a moment to let us know how we are doing.

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |                                      |                          |                          |                          |                                     |                                     |
|--------------------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|-------------------------------------|
| 1. How was our professionalism?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| 2. How well did we listen to you?    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| 3. How well did we communicate?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| 4. What was the quality of our work? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| 5. How was your overall experience?  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

6. Would you recommend us to others?  yes  no

7. Did we refer to you by name?  yes  no

8. Which members of our staff did you have contact with? Serv Tressa & Front Office Receptionist

9. Additional Comments: Thank you very much. Your staff made things much easier to understand and the wait was worth everything. It was the most pleasant experience. Thank you!!

Thank you for doing business with us. Please take a moment to let us know how we are doing.

8/15/08

name (optional)

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |                                      |                          |                          |                                     |                                     |                          |
|--------------------------------------|--------------------------|--------------------------|-------------------------------------|-------------------------------------|--------------------------|
| 1. How was our professionalism?      | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| 2. How well did we listen to you?    | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| 3. How well did we communicate?      | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| 4. What was the quality of our work? | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| 5. How was your overall experience?  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

- |                                      |                              |  |
|--------------------------------------|------------------------------|--|
| 6. Would you recommend us to others? | <input type="checkbox"/> yes | <input checked="" type="checkbox"/> no |
| 7. Did we refer to you by name?      | <input type="checkbox"/> yes | <input type="checkbox"/> no            |

8. Which members of our staff did you have contact with?

9. Additional Comments: Thank you for your Help @ Gonzales  
STEPHEN & SHANNON

Thank you for doing business with us. Please take a moment to let us know how we are doing.

8/12/08

Please see my correct/new address in front of card.

amelo(ational) Marilyn Laughter Rainsberger

	Poor 1	Fair 2	Good 3	Very Good 4	Superior 5
--	-----------	-----------	-----------	----------------	---------------

- |                                      |     |     |     |     |     |
|--------------------------------------|-----|-----|-----|-----|-----|
| 1. How was our professionalism?      | [ ] | [ ] | [ ] | [ ] | [X] |
| 2. How well did we listen to you?    | [ ] | [ ] | [ ] | [ ] | [X] |
| 3. How well did we communicate?      | [ ] | [ ] | [ ] | [ ] | [X] |
| 4. What was the quality of our work? | [ ] | [ ] | [ ] | [ ] | [X] |
| 5. How was your overall experience?  | [ ] | [ ] | [ ] | [ ] | [X] |

6. Would you recommend us to others?  yes [ ] no
7. Did we refer to you by name?  yes [ ] no

8. Which members of our staff did you have contact with? Young Woman in office / superwork & legal work. My Stephen & Shannon PRZ

9. Additional Comments: You allowed the process to go easier for me. Handled it efficiently and professionally. I will be returning to "Marilyn Laughter". Thank you

Thank you for doing business with us. Please take a moment to let us know how we are doing.

August 4, 2008

name (optional)

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |                                      |                          |                          |                          |                                     |   |                                     |
|--------------------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|---|-------------------------------------|
| 1. How was our professionalism?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | → | <input checked="" type="checkbox"/> |
| 2. How well did we listen to you?    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | → | <input checked="" type="checkbox"/> |
| 3. How well did we communicate?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | → | <input checked="" type="checkbox"/> |
| 4. What was the quality of our work? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | → | <input checked="" type="checkbox"/> |
| 5. How was your overall experience?  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | → | <input checked="" type="checkbox"/> |

6. Would you recommend us to others?  yes  no
7. Did we refer to you by name?  yes  no

8. Which members of our staff did you have contact with? Shannon Trezza

9. Additional Comments: Thank you

Thank you for doing business with us. Please take a moment to let us know how we are doing.

August 1 2008

name (optional) A+J Kuhl

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |                                      |                          |                          |                          |                                     |                                     |
|--------------------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|-------------------------------------|
| 1. How was our professionalism?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| 2. How well did we listen to you?    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| 3. How well did we communicate?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| 4. What was the quality of our work? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| 5. How was your overall experience?  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

6. Would you recommend us to others?  yes  no
7. Did we refer to you by name?  yes  no

8. Which members of our staff did you have contact with? Stephen and Receptionist

9. Additional Comments: Very satisfied with results of case. Good help with a land esc. need to have a property settlement working with lawyers but not getting anywhere.

Thank you for doing business with us. Please take a moment to let us know how we are doing.

July 31, 2008

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |                                      |     |     |     |     |     |
|--------------------------------------|-----|-----|-----|-----|-----|
| 1. How was our professionalism?      | [ ] | [ ] | [ ] | [ ] | [X] |
| 2. How well did we listen to you?    | [ ] | [ ] | [ ] | [ ] | [X] |
| 3. How well did we communicate?      | [ ] | [ ] | [ ] | [ ] | [X] |
| 4. What was the quality of our work? | [ ] | [ ] | [ ] | [ ] | [X] |
| 5. How was your overall experience?  | [ ] | [ ] | [ ] | [ ] | [X] |

6. Would you recommend us to others?  yes  no
7. Did we refer to you by name?  yes  no

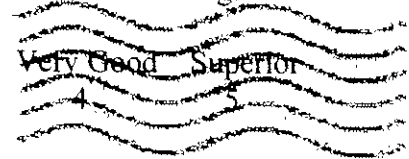
8. Which members of our staff did you have contact with? Stephan Trezza, Liz, Tiffan

9. Additional Comments: Origanally I went a lawyer and the lawyer didn't take the time to help - I made it easy for her and found myself wasting a lot of time. I located you guys in the phonebook, that day you met with me and in less than a couple months everything was settled - no headaches and simple thank you for your professionalism and help. Sereslinda Garcia

Thank you for doing business with us. Please take a moment to let us know how we are doing.

JULY 31, 2008

TUCSON AZ 857  
Poor Fair Good  
21 JUL 2008 PAT 22



name (optional) \_\_\_\_\_

	Poor	Fair	Good	Very Good	Superior
1. How was our professionalism?	[ ]	[ ]	[ ]	[X]	[ ]
2. How well did we listen to you?	[ ]	[ ]	[ ]	[X]	[ ]
3. How well did we communicate?	[ ]	[ ]	[ ]	[X]	[ ]
4. What was the quality of our work?	[ ]	[ ]	[ ]	[ ]	[X]
5. How was your overall experience?	[ ]	[ ]	[ ]	[X]	[ ]

6. Would you recommend us to others?  yes [ ] no  
 7. Did we refer to you by name?  yes [ ] no

8. Which members of our staff did you have contact with? Steven

9. Additional Comments: Thanks for your help

Thank you for doing business with us. Please take a moment to let us know how we are doing.

July 28 2008

Name (optional) \_\_\_\_\_

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |                                      |     |     |     |     |     |
|--------------------------------------|-----|-----|-----|-----|-----|
| 1. How was our professionalism?      | [ ] | [ ] | [ ] | [ ] | [✓] |
| 2. How well did we listen to you?    | [ ] | [ ] | [ ] | [ ] | [✓] |
| 3. How well did we communicate?      | [ ] | [ ] | [ ] | [ ] | [✓] |
| 4. What was the quality of our work? | [ ] | [ ] | [ ] | [ ] | [✓] |
| 5. How was your overall experience?  | [ ] | [ ] | [ ] | [ ] | [✓] |

- |                                      |         |        |
|--------------------------------------|---------|--------|
| 6. Would you recommend us to others? | [✓] yes | [ ] no |
| 7. Did we refer to you by name?      | [✓] yes | [ ] no |

8. Which members of our staff did you have contact with? SHANNON & STEPHEN TREZZA

9. Additional Comments: THANK YOU FOR THE GREAT CUSTOMER SERVICE

REGARDS  
*Al Fugère*

Thank you for doing business with us. Please take a moment to let us know how we are doing.

July 16, 2008

name (optional) Harvey

	Poor 1	Fair 2	Good 3	Very Good 4	Superior 5
1. How was our professionalism?	[ ]	[ ]	[ ]	[ ]	[X]
2. How well did we listen to you?	[ ]	[ ]	[ ]	[ ]	[X]
3. How well did we communicate?	[ ]	[ ]	[ ]	[ ]	[X]
4. What was the quality of our work?	[ ]	[ ]	[ ]	[ ]	[X]
5. How was your overall experience?	[ ]	[ ]	[ ]	[ ]	[X]
6. Would you recommend us to others?	[X] yes	[ ] no			
7. Did we refer to you by name?	[X] yes	[ ] no			
8. Which members of our staff did you have contact with?					
9. Additional Comments:	<u>I have already referred someone to you</u>				

Thank you for doing business with us. Please take a moment to let us know how we are doing.

July 10, 2008

name (optional) \_\_\_\_\_

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |                                      |                          |                          |                          |                          |                                     |
|--------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| 1. How was our professionalism?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 2. How well did we listen to you?    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 3. How well did we communicate?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4. What was the quality of our work? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 5. How was your overall experience?  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

- 
6. Would you recommend us to others?  yes  no
7. Did we refer to you by name?  yes  no
8. Which members of our staff did you have contact with? Shannon + Stephen

9. Additional Comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Thank you for doing business with us. Please take a moment to let us know how we are doing.

July 8 2008

name (optional) A.S. DAVIS

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

1. How was our professionalism?

2. How well did we listen to you?

3. How well did we communicate?

4. What was the quality of our work?

5. How was your overall experience?

6. Would you recommend us to others?  yes  no

yes

no

7. Did we refer to you by name?  yes  no

yes

no

8. Which members of our staff did you have contact with?

9. Additional Comments:

THE PRICE I PAID IS THE PRICE YOU QUOTED ME. I REALLY APPRECIATE THAT.

Thank you for doing business with us. Please take a moment to let us know how we are doing.

July 3, 2008

	Poor 1	Fair 2	Good 3	Very Good 4	Superior 5
1. How was our professionalism?	[ ]	[ ]	[ ]	[ ]	[x]
2. How well did we listen to you?	[ ]	[ ]	[ ]	[ ]	[x]
3. How well did we communicate?	[ ]	[ ]	[ ]	[ ]	[x]
4. What was the quality of our work?	[ ]	[ ]	[ ]	[ ]	[x]
5. How was your overall experience?	[ ]	[ ]	[ ]	[ ]	[x]
6. Would you recommend us to others?	<input checked="" type="checkbox"/> yes	[ ] no			
7. Did we refer to you by name?	<input checked="" type="checkbox"/> yes	[ ] no			
8. Which members of our staff did you have contact with?					
9. Additional Comments:	<u>Outstanding Customer Service, Excellent Communication,</u> <u>Handled my case with the utmost of professionalism.</u>				

RONALD H.

Thank you for doing business with us. Please take a moment to let us know how we are doing.

July 1 2008

name (optional) \_\_\_\_\_

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |                                      |                          |                          |                          |                          |                                     |
|--------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| 1. How was our professionalism?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 2. How well did we listen to you?    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 3. How well did we communicate?      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4. What was the quality of our work? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 5. How was your overall experience?  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

6. Would you recommend us to others?  yes  no

7. Did we refer to you by name?  yes  no

8. Which members of our staff did you have contact with? \_\_\_\_\_

9. Additional Comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Thank you for doing business with us. Please take a moment to let us know how we are doing. JUNE 18

2008

name optional STAHL

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- 1. How was our professionalism? [ ] [ ] [ ] [] [ ]
- 2. How well did we listen to you? [ ] [ ] [ ] [] [ ]
- 3. How well did we communicate? [ ] [ ] [ ] [] [ ]
- 4. What was the quality of our work? [ ] [ ] [ ] [] [ ]
- 5. How was your overall experience? [ ] [ ] [ ] [] [ ]

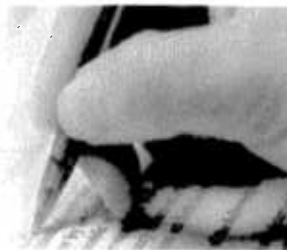
- 6. Would you recommend us to others? []yes [ ]no
- 7. Did we refer to you by name? []yes [ ]no

8. Which members of our staff did you have contact with? STEPHEN + SHANNON TROZZA

9. Additional Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

DAVID CANCID

JUN 11 2008



4011 E. Broadway Suite 111  
Tucson, AZ 85711

(520) 327-4000

Thank you for doing business with us. Please take a moment to let us know how we are doing.

	Poor	Fair	Good	Very Good	Superior
	1	2	3	4	5
1. How was our professionalism?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
2. How well did we listen to you?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
3. How well did we communicate?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
4. What was the quality of our work?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
5. How was your overall experience?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

6. Would you recommend us to others? Yes X No \_\_\_\_\_

7. Additional comments: \_\_\_\_\_  
A JOB WELL DONE. THANK YOU  
\_\_\_\_\_  
\_\_\_\_\_



4/30/08

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

Name (optional) CARLOS

- |  |   |     |                             |     |     |
|--|---|-----|-----------------------------|-----|-----|
| 1. How was our professionalism?                          | [ ]                                     | [ ] | [ ]                         | [ ] | [X] |
| 2. How well did we listen to you?                        | [ ]                                     | [ ] | [ ]                         | [ ] | [X] |
| 3. How well did we communicate?                          | [ ]                                     | [ ] | [ ]                         | [ ] | [X] |
| 4. What was the quality of our work?                     | [ ]                                     | [ ] | [ ]                         | [ ] | [X] |
| 5. How was your overall experience?                      | [ ]                                     | [ ] | [ ]                         | [ ] | [X] |
| 6. Would you recommend us to others?                     | <input checked="" type="checkbox"/> yes |     | <input type="checkbox"/> no |     |     |
| 7. Did we refer to you by name?                          | <input checked="" type="checkbox"/> yes |     | <input type="checkbox"/> no |     |     |
| 8. Which members of our staff did you have contact with? | _____                                   |     |                             |     |     |

9. Additional Comments: It was very fast and Hassle free, THANK YOU VERY MUCH. EVERYTHING WAS DONE when YOU SAID IT WOULD BE. OUTSTANDING JOB.

Thank you for doing business with us. Please take a moment to let us know how we are doing.

4/24/08

	Poor 1	Fair 2	Good 3	Very Good 4	Superior 5
1. How was our professionalism?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
2. How well did we listen to you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
3. How well did we communicate?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
4. What was the quality of our work?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
5. How was your overall experience?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
6. Would you recommend us to others?	<input checked="" type="checkbox"/> yes	<input type="checkbox"/> no			
7. Did we refer to you by name?	<input checked="" type="checkbox"/> yes	<input type="checkbox"/> no			
8. Which members of our staff did you have contact with?	Seymour + Tom (look (Lorraine or) (issetic?))				
9. Additional Comments:	Very efficient!				



4011 E. Broadway Suite 111  
Tucson, AZ 85711

(520) 327-4000

Thank you for doing business with us. Please take a moment to let us know how we are doing.

4/21/08 JODI J.

	Poor 1	Fair 2	Good 3	Very Good 4	Superior 5
1. How was our professionalism?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
2. How well did we listen to you?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
3. How well did we communicate?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
4. What was the quality of our work?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
5. How was your overall experience?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

6. Would you recommend us to others? Yes ✓ No \_\_\_\_\_

7. Additional comments: Most helpful and very relaxed atmosphere.  
~~most~~ much nicer than a court room full of  
cold non caring attorneys.

Thank you for doing business with us. Please take a moment to let us know how we are doing. Feb 28, 08

Name: \_\_\_\_\_  
(optional)

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |  |   |                             |                                     |                                     |                          |
|--|---|-----------------------------|-------------------------------------|-------------------------------------|--------------------------|
| 1. How was our professionalism?                          | <input type="checkbox"/>                | <input type="checkbox"/>    | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 2. How well did we listen to you?                        | <input type="checkbox"/>                | <input type="checkbox"/>    | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 3. How well did we communicate?                          | <input type="checkbox"/>                | <input type="checkbox"/>    | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| 4. What was the quality of our work?                     | <input type="checkbox"/>                | <input type="checkbox"/>    | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 5. How was your overall experience?                      | <input type="checkbox"/>                | <input type="checkbox"/>    | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 6. Would you recommend us to others?                     | <input checked="" type="checkbox"/> yes | <input type="checkbox"/> no |                                     |                                     |                          |
| 7. Did we refer to you by name?                          | <input checked="" type="checkbox"/> yes | <input type="checkbox"/> no |                                     |                                     |                          |
| 8. Which members of our staff did you have contact with? | _____                                   |                             |                                     |                                     |                          |
| 9. Additional Comments:                                  | _____                                   |                             |                                     |                                     |                          |
|  | _____                                   |                             |                                     |                                     |                          |

Thank you for doing business with us. Please take a moment to let us know how we are doing.

21 Feb 88

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |  |   |                             |                                     |                                     |                                     |
|--|---|-----------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| 1. How was our professionalism?                          | <input type="checkbox"/>                    | <input type="checkbox"/>    | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| 2. How well did we listen to you?                        | <input type="checkbox"/>                    | <input type="checkbox"/>    | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| 3. How well did we communicate?                          | <input type="checkbox"/>                    | <input type="checkbox"/>    | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| 4. What was the quality of our work?                     | <input type="checkbox"/>                    | <input type="checkbox"/>    | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| 5. How was your overall experience?                      | <input type="checkbox"/>                    | <input type="checkbox"/>    | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| 6. Would you recommend us to others?                     | <input checked="" type="checkbox"/> yes     | <input type="checkbox"/> no |                                     |                                     |                                     |
| 7. Did we refer to you by name?                          | <input checked="" type="checkbox"/> yes     | <input type="checkbox"/> no |                                     |                                     |                                     |
| 8. Which members of our staff did you have contact with? | <u>STEPHEN SHANNON &amp; GUY AT COUNTER</u> |                             |                                     |                                     |                                     |
| 9. Additional Comments:                                  | <u>THANKS A LOT - IT WAS A GREAT HELP</u>   |                             |                                     |                                     |                                     |

Thank you for doing business with us. Please take a moment to let us know how we are doing.

1 Feb 03

Name: \_\_\_\_\_  
(Optional)

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- |  |         |        |     |     |                   |
|--|---------|--------|-----|-----|-------------------|
| 1. How was our professionalism?                          | [ ]     | [ ]    | [ ] | [ ] | [✓]               |
| 2. How well did we listen to you?                        | [ ]     | [ ]    | [ ] | [ ] | [✓]               |
| 3. How well did we communicate?                          | [ ]     | [ ]    | [ ] | [ ] | [✓]               |
| 4. What was the quality of our work?                     | [ ]     | [ ]    | [ ] | [ ] | [✓]               |
| 5. How was your overall experience?                      | [ ]     | [ ]    | [ ] | [ ] | [✓]               |
| 6. Would you recommend us to others?                     | [✓] yes | [ ] no |     |     |                   |
| 7. Did we refer to you by name?                          | [✓] yes | [ ] no |     |     |                   |
| 8. Which members of our staff did you have contact with? |         |        |     |     | Stephen + Shannon |

9. Additional Comments: Thank you

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Thank you for doing business with us. Please take a moment to let us know how we are doing.

29 Jan 05

	Poor 1	Fair 2	Good 3	Very Good 4	Superior 5
1. How was our professionalism?	[ ]	[ ]	[ ]	[x]	[ ]
2. How well did we listen to you?	[ ]	[ ]	[ ]	[x]	[ ]
3. How well did we communicate?	[ ]	[ ]	[ ]	[x]	[ ]
4. What was the quality of our work?	[ ]	[ ]	[ ]	[x]	[ ]
5. How was your overall experience?	[ ]	[ ]	[ ]	[x]	[ ]
6. Would you recommend us to others?	[x] yes	[ ] no			
7. Did we refer to you by name?	[x] yes	[ ] no			
8. Which members of our staff did you have contact with?	Steve				
9. Additional Comments:	_____				
	_____				
	_____				

Thank you for doing business with us. Please take a moment to let us know how we are doing.

24 Jan 08

- |  | Poor<br>1                               | Fair<br>2 | Good<br>3 | Very Good<br>4 | Superior<br>5                       |
|--|---|-----------|-----------|----------------|-------------------------------------|
| 1. How was our professionalism?                          | [ ]                                     | [ ]       | [ ]       | [ ]            | <input checked="" type="checkbox"/> |
| 2. How well did we listen to you?                        | [ ]                                     | [ ]       | [ ]       | [ ]            | <input checked="" type="checkbox"/> |
| 3. How well did we communicate?                          | [ ]                                     | [ ]       | [ ]       | [ ]            | <input checked="" type="checkbox"/> |
| 4. What was the quality of our work?                     | [ ]                                     | [ ]       | [ ]       | [ ]            | <input checked="" type="checkbox"/> |
| 5. How was your overall experience?                      | [ ]                                     | [ ]       | [ ]       | [ ]            | <input checked="" type="checkbox"/> |
| 6. Would you recommend us to others?                     | <input checked="" type="checkbox"/> yes | [ ] no    |           |                |                                     |
| 7. Did we refer to you by name?                          | <input checked="" type="checkbox"/> yes | [ ] no    |           |                |                                     |
| 8. Which members of our staff did you have contact with? |   |           |           | Stephen        |                                     |
| 9. Additional Comments:                                  |   |           |           |                |                                     |

What a relief to know I didn't have to go this alone! Your services have made a very challenging time in my life so much simpler and my peace of mind is immeasurable. Thank you for everything.

(from)  
Annette  
A.

Thank you for doing business with us. Please take a moment to let us know how we are doing.

23 Jan 08

Poor	Fair	Good	Very Good	Superior
1	2	3	4	5

- 1. How was our professionalism?  1  2  3  4  5
- 2. How well did we listen to you?  1  2  3  4  5
- 3. How well did we communicate?  1  2  3  4  5
- 4. What was the quality of our work?  1  2  3  4  5
- 5. How was your overall experience?  1  2  3  4  5

6. Would you recommend us to others?  yes  no

7. Did we refer to you by name?  yes  no

8. Which members of our staff did you have contact with? Stephen & Shannon Trezza  
Michael = assistant

9. Additional Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_